

# INFORMATION AND DIGITAL TECHNOLOGY

## Statement of Attainment towards

## ICT30115 Certificate III in Information, Digital Media and Technology

Version 18/1

### COURSE DETAILS

Hours	240 hours
Type	Board Developed Course
Duration	2 years
Unit Value	2 unit Preliminary
Specialisation	2 unit HSC
HSC Exam	Yes, check with your school
ATAR	Yes
Work placement	Mandatory 70 hours
SBAT	Opportunity to complete a School Based Traineeship and gain credit towards the HSC
RECOGNITION	National and HSC Qualification

### ASSESSMENT

Assessment strategies may include:

- Observation
- Student Demonstration
- Questioning
- Written tasks
- Tests



### PERSONAL REQUIREMENTS

- Strong client focus and genuine desire to assist
- Analytical skills
- Persistence
- Good communication skills
- Able to work as part of a team
- Patient and tolerant
- Aptitude for technical activities
- Methodical and disciplined approach to problem-solving.

### DUTIES AND TASKS OF AN INFORMATION TECHNOLOGY SUPPORT TECHNICIAN

IT support technicians may perform the following tasks:

- Identify the hardware and software needed to provide solutions to problems
- Assist with the customisation and adaptation of existing programmes to meet users' requirements
- Use industry animation software to create 2D animations for inclusion in interactive media products, short stand-alone animated sequences and basic games.
- Connect users to networks and provide initial training in facilities and applications
- Animate simple 3D models and create 3D animations, which may include audio components.
- Provide information relating to customers' hardware and software purchasing decisions
- Make sure users can use the equipment by providing personal tuition and self-help instructions
- Undertake housekeeping and reporting functions for the area of responsibility



### ABOUT

This qualification provides the skills and knowledge for an individual to be competent in a wide range of general information and communications technology (ICT) technical functions and to achieve a degree of self-sufficiency as an advanced ICT user.

Persons working at this level will support information technology activities in the workplace across a wide range of ICT areas, including technical support, network administration, 2D/3D animations, interactive media products and basic games.

### JOB ROLES

Possible job titles relevant to this qualification include:

- Help desk officer
- Help desk assistant
- ICT operations support
- Multimedia developer
- Animator
- Technical support



### CAREER PATHWAYS

Technical Support, Helpdesk Officer, Office Assistant, Computer Operator, Webpage Design, Multimedia Production, IT Business Manager, Internet Systems Administrator, E-Business Project Manager

### FURTHER STUDY

Relevant Information Technology qualifications  
Including Certificate IV, Diploma and Degree

### STUDENT OUTCOMES for Certificate III in Information, Digital Media and Technology

These are the outcomes of graduates surveyed six months after completing their training for Certificate III in Information, Digital Media and Technology.

All statistics are supplied by the [National Centre for Vocational Education Research](http://www.nvq.gov.au)



### Further reading:

<http://training.gov.au/training/details/ICT30115>

<http://www.sbatinns.info/traineeships.php?trpg=travailable>

<https://smartandskilled.nsw.gov.au/for-students/job-guides>